

Quality Policy
of
Mirpur University of Science & Technology (MUST),
Mirpur



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Introduction:

The Quality Policy of Higher Education Institute (HEI) is a strategic document which outlines the approach to integrate and implement the management of quality standards, in compliance with the provisions of the Quality Assurance Agency of Higher Education Commission (QAA-HEC) guidelines and the Quality Assurance Framework.

Mirpur University of Science & Technology (MUST), Mirpur strives for the attainment of international and national standards and benchmarks. The University, keeping in view the socio-economic interest of all its stockholders' desires to capitalize excellence in teaching and research, innovation, public service, intellectual leadership, outreach, governance and administration. To realize its ambition of socio-economic development, the university continuously determines and monitors relevant benchmarks standards by qualitative critical success factors (QCSF) and quantitative metrics such as key performance indicators (KPIs) to measure academic progress and ensure quality assurance. The University has adopted an integrated quality assurance approach towards attainment of international Sustainable Development Goals (SDGs) 2030 (UN SDG, s Farmwork 20230). The university is committed to moving ahead with an unwavering focus on standardization quality culture among its faculty, staff, degree programs, processes and graduates in main campus and affiliated colleges.

Purpose of Quality Policy

The purpose of Quality Policy of Mirpur University of Science & Technology (MUST) is to establish its approach and culture to Quality Management system for the satisfaction of relevant regulatory and statutory requirements of all stakeholders. It sets out the methods by which all its stakeholders satisfy the quality of its academic and non-academic outputs. It also explains how it enhances the quality of its academic and non-academic activities in the University. The Quality Policy supports the Mission and Vision of the University. It also facilitates the process of institutional and programs accreditation.

Policy Statement

The University adopts a systematic approach for the assurance of quality management system. Keeping in view the national and international requirements and the guidelines provided by the Higher Education Commission (HEC), all the Organs including the University Departments, Institutes, Schools, Centers and Units in the development of internal quality objectives. Mirpur

University of Science & Technology (MUST), Mirpur is also committed to periodically reviewing its quality policy, its quality management framework and the functioning of its quality management system to ensure their continued relevance and effectiveness.

Quality Management Framework (QMF)

The University's QMF is based on the concept of Quality Cycle, which comprises four stages: Planning, Implementation and execution, Evaluation and Improvement

Role of the University's Quality Management Team

To oversee and coordinate its quality management processes, the University Quality Management Framework (QMF) is carried out by the University Quality Management Team (QMT)

The University Quality Management Team comprised of following.

- The Vice Chancellor
- All the Deans of the Faculties
- All the Principal Officers of the University
- All the Principals of the Affiliated Colleges/ Institutes
- The Registrar
- Director ASRB
- Director Planning & Development
- Director NTC
- Director Sports
- Director Estate Management
- Director. Quality Enhancement Cell

The Quality Enhancement Cell (QEC) assures and enhances the outcome-based education and quality of higher education at Mirpur University of Science & Technology (MUST).

Establishment of Quality Enhancement Cell (QEC)

The Quality Enhancement Cell (QEC) was established in the University in May 2009. Under the guidelines and coordination with Higher Education Commission (HEC), Pakistan, the University is committed for assuring quality standards in its jurisdiction. The focus of QEC is the

implementation of quality assurance policies of HEC and monitoring the quality of degree programs being offered by the University, so that the promotion of academic excellence among the faculty and students could be achieved

Vision of QEC:

MUST QEC aims to assure and strengthen the quality standards and exemplary Quality Assurance mechanism meeting national and international requirements at all levels.

Mission of QEC

QEC is committed to assure and enhance the outcome-based higher education at Mirpur University of Science & Technology (MUST).

QEC Aims

QEC aims to pursue the following:

- Faculty and staff Trainings and empowerment
- Safeguard to Student benefit in Overall Education System
- Adoption of Pragmatic Approach in Academic program
- Faculty Development & Capacity Building
- Student Counseling and Feedback through surveys

Functions of QEC at MUST include

- To make sure that each discipline, field and subject area meet the recognized quality standards on national and international level.
- To promote public confidence that the quality and standards of the awarded degrees are enhanced and safeguarded.
- In collaboration with the Higher Education Commission (HEC), industry and Departments making efforts in devising and reviewing curriculum so that it could meet the prescribed standards.
- Developing qualification framework by setting out the attributes and abilities as per expectations of all the stakeholders.

- To develop quality assurance processes and methods of evaluation and assessment to affirm that the quality standards are being maintained.
- To devise automated procedure for monitoring and evaluation of new programs through departmental reviews, student feedback and employer feedback.
- To make continuous process of planning, coordinating and following up on the self-assessment (SA) activities in the University.
- To make a mechanism for the implementation plan and corrective actions regarding assessment and self-reviews. The academic Departments shall respond to the QEC regarding the corrective action and implementation plan. QEC shall review the implementation plan after each semester to assess the progress.
- The QEC will adopt and respond to the Assessment and reviews made by HEC in a systematic process of gathering, reviewing and using important quantitative and qualitative data and information for learning and evaluating environment in the University.
- The QEC reviews the SARs made by the Departments and conducted PGP reviews for the improvement of various academic programs. The PGPR team, program Assessment Team (AT) prepared in accordance with prescribed format. On the recommendations of QEC. The Vice Chancellor/Competent authority will constitute AT and Pts.

Plagiarism Policy

The university has adopted the HEC Anti-Plagiarism Policy. The QEC in collaboration with AS&RB remained engaged in developing a plagiarism-free culture in the University. For the purpose awareness seminars and training will be organized for the students and faculty members. All the synopses and theses and dissertations undergo an examining process at ASRB and QEC for plagiarism checking. The University has notified a Plagiarism Standing Committee, and the complaints of plagiarism get processed by following the procedures given in HEC Anti-Plagiarism policy.